



GVNW CONSULTING, INC.
3220 Pleasant Run
Springfield, IL 62707
(217) 698-2700 (Tel.)
(217) 698-2715 (Fax)
www.gvnw.com

REDACTED – FOR PUBLIC INSPECTION

Via ECFS

October 21, 2013

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 Twelfth Street S.W.
Room 5-A225
Washington, D.C. 20554

RE: CONFIDENTIAL FINANCIAL INFORMATION - SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-0135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION. (FILED IN DOCKETS 10-90 AND 11-42)

Dear Ms. Dortch,

Chugwater Telephone Company (Chugwater) hereby submits the attached redacted and confidential versions of its “FCC Form 481 – Carrier Annual Reporting Data Collection” financial information pursuant to sections §54.313 and §54.422 of the Commission’s rules, as filed with the Universal Service Administrative Company.

Section 3005 of Form 481 requires the filing of financial information per 47 C.F.R. §54.313(f)(2). Chugwater maintains that this information is “Confidential Financial Information” on the grounds that it is competitively sensitive information which could be used to disadvantage or harm Chugwater and is submitting this information pursuant to Protective Order, DA 12-1857 as described below.

First, Chugwater is submitting the “Confidential Financial Information” as a “Stamped Confidential Document” with each page bearing the legend CONFIDENTIAL FINANCIAL INFORMATION - SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-0135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION. One copy of the “Stamped Confidential Document” and accompanying cover letter are enclosed.

Second, Chugwater is submitting the “Stamped Confidential Document” as a “Redacted Confidential Document” where the “Confidential Financial Information” has been redacted. Two copies of the “Redacted Confidential Document” and accompanying cover letter with each page stamped “REDACTED - FOR PUBLIC INSPECTION” are enclosed.

Finally, Chugwater is submitting two copies of the “Stamped Confidential Document” and accompanying cover letter to Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, 445 Twelfth Street S.W., Room 5-A452, Washington, D.C. 20554.

FCC Form 481 was also filed prior to October 15th with the Wyoming Public Service Commission.

Please contact me with any questions you have on this filing.

Sincerely,

/s/ Andy Schein

Andy Schein
Senior Consultant
GVNW Consulting, Inc.
(719) 594-5800
aschein@gvnw.com

Enclosures

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	512289
<015> Study Area Name	CHUGWATER TEL CO
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Andy Schein, GVNW Consulting Inc.
<035> Contact Telephone Number: Number of the person identified in data line <030>	719-594-5820
<039> Contact Email Address: Email of the person identified in data line <030>	aschein@gvnw.com

ANNUAL REPORTING FOR ALL CARRIERS		54,313 Completion Required	54,422 Completion Required
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report			
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)		<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0		
<420> Mobile			
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed			
<450> Mobile			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 512289WY510	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 512289WY610	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<1010> <input type="checkbox"/>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013																			
<010>	Study Area Code	512289																			
<015>	Study Area Name	CHUGWATER TEL CO																			
<020>	Program Year	2014																			
<030>	Contact Name - Person USAC should contact regarding this data Andy Schein, GVNW Consulting Inc.																				
<035>	Contact Telephone Number - Number of person identified in data line <030> 719-594-5820																				
<039>	Contact Email Address - Email Address of person identified in data line <030> aschein@gvnw.com																				
<110>	Has your company received its ETC certification from the FCC?	(yes / no)	<input checked="" type="radio"/>																		
<111>	If your answer to Line <110> is yes, do you have an existing "5 year plan" filed with the FCC?	(yes / no)	<input type="radio"/>																		
<p>If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.</p> <p>Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.</p>																					
<112>	Name of Attached Document (.pdf)																				
<p>Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.</p> <table><tr><td><113></td><td>Maps detailing progress towards meeting plan targets</td><td><input type="checkbox"/></td></tr><tr><td><114></td><td>Report how much universal service (USF) support was received</td><td><input type="checkbox"/></td></tr><tr><td><115></td><td>How (USF) was used to improve service quality</td><td><input type="checkbox"/></td></tr><tr><td><116></td><td>How (USF) was used to improve service coverage</td><td><input type="checkbox"/></td></tr><tr><td><117></td><td>How (USF) was used to improve service capacity</td><td><input type="checkbox"/></td></tr><tr><td><118></td><td>Provide an explanation of network improvement targets not met in the prior calendar year.</td><td><input type="checkbox"/></td></tr></table>				<113>	Maps detailing progress towards meeting plan targets	<input type="checkbox"/>	<114>	Report how much universal service (USF) support was received	<input type="checkbox"/>	<115>	How (USF) was used to improve service quality	<input type="checkbox"/>	<116>	How (USF) was used to improve service coverage	<input type="checkbox"/>	<117>	How (USF) was used to improve service capacity	<input type="checkbox"/>	<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>
<113>	Maps detailing progress towards meeting plan targets	<input type="checkbox"/>																			
<114>	Report how much universal service (USF) support was received	<input type="checkbox"/>																			
<115>	How (USF) was used to improve service quality	<input type="checkbox"/>																			
<116>	How (USF) was used to improve service coverage	<input type="checkbox"/>																			
<117>	How (USF) was used to improve service capacity	<input type="checkbox"/>																			
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>																			

<010>	Study Area Code	512289
<015>	Study Area Name	CHUGWATER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GYNW C
<035>	Contact Telephone Number - Number of person identified in data line <030>	719-594-5820
<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gynw.com

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	512289
<015>	Study Area Name	CHUGWATER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GVNW Consulting Inc.
<035>	Contact Telephone Number - Number of person identified in data line <030>	719-594-5820
<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	Select (Yes,No, NA)
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	512289
<015>	Study Area Name	CHUGWATER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GVNW Consulting Inc.
<035>	Contact Telephone Number - Number of person identified in data line <030>	719-594-5820
<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

☐

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☒

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers**Lifeline
Data Collection Form**

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3050-0819
July 2013

<010>	Study Area Code	512289
<015>	Study Area Name	CHUGWATER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GVNW Consulting Inc.
<035>	Contact Telephone Number - Number of person identified in data line <030>	719-594-5820
<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

512289WY1210

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation**Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	512289
<015>	Study Area Name	CHUCKWATER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GVMW Consulting Inc.
<035>	Contact Telephone Number - Number of person identified in data line <030>	719-594-5620
<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvmw.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1))
- <2011> 3rd Year Certification (47 CFR § 54.313(b)(2))

--

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification

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Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

- <2016> Certification Support Used to Build Broadband

--

Connect America Phase II Reporting (47 CFR § 54.313(e))

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- <2021> Interim Progress Community Anchor Institutions

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Name of Attached Document Listing Required Information

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10/09/2013

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	512289
<015> Study Area Name	CHUGWATER TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Andy Schein, GVNW Consulting Inc.
<035> Contact Telephone Number - Number of person identified in data line <030>	719-594-5820
<039> Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Andy Schein</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: <u>Andy Schein</u>	
Name of Reporting Carrier:	
Signature of Authorized Officer: <u>CERTIFIED ONLINE</u>	Date: <u>10/09/2013</u>
Printed name of Authorized Officer: <u>Greg Cashner</u>	
Title or position of Authorized Officer: <u>General Manager</u>	
Telephone number of Authorized Officer: <u>307-422-3535</u>	
Study Area Code of Reporting Carrier: <u>512289</u>	Filing Due Date for this form: <u>10/15/2013</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent: <u>Andy Schein, GVNW Consulting Inc.</u>	
Signature of Authorized Agent or Employee of Agent: <u>CERTIFIED ONLINE</u>	Date: <u>10/09/2013</u>
Printed name of Authorized Agent or Employee of Agent: <u>Andy Schein</u>	
Title or position of Authorized Agent or Employee of Agent: <u>Sr. Consultant</u>	
Telephone number of Authorized Agent or Employee of Agent: <u>719-594-5820</u>	
Study Area Code of Reporting Carrier:	Filing Due Date for this form: <u>10/15/2013</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Line 510 - Service Quality Standards & Consumer Protection Rules Compliance:

Chugwater Telephone complies with the Wyoming Service Quality Standards and Consumer Protection Rules set forth in Chapter 5 of the Wyoming Public Service Commission's Rules. Quarterly Telecommunications Service Quality Reports are filed and should be on record with the Wyoming Public Service Commission. Chugwater Telephone is committed to providing the highest quality service to its customers.

Chugwater Telephone also complies with the requirements of 47CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag Rules to prevent identity threat. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Line 610 – Description of Functionality in Emergency Situations

Chugwater Telephone prides itself on updating and maintaining all its plant and equipment to prevent outages before they happen. If outages do happen, the Company has 24-hour on call staff and alarm reporting systems in place that send notifications to the 24 hour personnel monitoring these systems. The Company certifies that it follows best practices that are designed to allow them to remain functional in an emergency situation through the use of back-up power to ensure functionality in the event of a limited commercial power failure.

Chugwater Telephone utilizes battery back-up systems and standby generators in its central office. This enables Chugwater to maintain power during an outage of at least 48 hours with battery back-up and endless power with natural gas. In 2012 Chugwater installed \$25k in a new backup generating system which included new batteries and a generator. The new emergency power generator system is powered by a 22KW generator powered by natural gas.

CHUGWATER TELEPHONE COMPANY

Chugwater, Wyoming

WYOMING P.S.C. NO. 2

3rd Revised Sheet No. 22.1

Cancels 2nd Revised Sheet No. 22.1

LOW INCOME ASSISTANCE PROGRAMS

A. Lifeline Service

1. Definition

The Lifeline Service or Telephone Assistance Program (TAP) provides for a discount on the recurring monthly rate for the provision of local residential service for certain qualifying low-income subscribers.

(T)

2. Application

a. The Lifeline discount is available only to residential customers who meet the eligibility requirements established by the FCC.

(T)

(T)

b. Eligible Lifeline / TAP subscribers will receive credits or discounts to the normal one-party rates as follows:

<u>Residential Access Line</u>	<u>Monthly Credit or Discount</u>
Federal Lifeline Reduction	\$9.25

(N)(D)

(D)

The discount will be applicable to the following local exchange services:

Individual flat rate residential service.

In no case will the discount exceed the rate charged for the grade of residential service subscribed to by each individual.

c. Services covered under the Lifeline/TAP offering include:

- i. Single party, voice grade access to the Public Switched Network
- ii. Access to emergency services
- iii. Access to operator services
- iv. Access to interexchange services, unless toll blocking is chosen
- v. Access to directory assistance
- vi. Toll blocking

(D)

|

(D)

PUBLIC SERVICE COMMISSION

APPROVED

EFFECTIVE SEP 08 2013DOCKET NO. 7 0 0 0 5 - 0 0 3 4 - 7 7 - 1 8

STATE OF WYOMING

Issued: 08/08/13

By: Greg Cashner, Manager
Chugwater, Wyoming

Effective: 09/08/13

LOW INCOME ASSISTANCE PROGRAMS

A. Lifeline Service (Cont'd)

3. Regulations

- a. The Lifeline discount will begin with the date the Company receives a valid application from the customer or when new service is established for a qualifying customer. The discount will be prorated on the basis of a 30-day month from the effective date of the customer's application.
- b. The regular non-recurring charges, and regulations applicable to the service offerings specified under the local service section of this tariff will apply for initial service establishment. Subscribers may request the Link Up plans identified in (B) below. The non-recurring charges for current subscribers to change to or from this program due to eligibility status will be waived.
- c. The discount is applicable only to a single residence line at the principal residence of the eligible subscriber.
- d. Customers must provide certification from the appropriate agency for which they qualify for the Lifeline/TAP service and must notify the Company when they are no longer participants in the Program.
- e. Lifeline will not be furnished on Foreign Exchange (FEX) circuits.
- f. Lifeline service will not be disconnected for non-payment of toll charges. Deposits will not be required if customers choose the toll blocking option. No toll blocking charges will be assessed to Lifeline subscribers.

4. Funding

The total cost of providing matching funds for the Lifeline/TAP service shall be funded from a uniform monthly surcharge to each residential and business access line. A surcharge of \$0.00 is necessary to fund the program.

(N)

(N)

Department of Family Services District Offices

City	Address	Phone
Alton	631 Washington	886-9232
Buffalo	381 N. Main St.	684-5513
Casper	851 Werner Ct #200	473-3900
Cheyenne	1510 East Pershing	777-7921
Cody	1301 Rumsey	587-6246
Douglas	219 North Russell	358-3138
Evansston	350 City View #206	789-2756
Gillette	1901 Energy Ct #300	682-7277
Glenrock	925 West Birch	436-9068
Greybull	616 2nd Ave North	765-9453
Jackson	155 West Gill	733-7757
Kemmerer	1100 Pine Ave	877-6670
Lander	201 North 4th	332-4038
Laramie	710 Garfield #220	745-7324
Lusk	905 South Main	334-2153
Lyman	111 West Owens	786-4011
Newcastle	2013 W. Main #101	746-4657
Pinedale	111 N. Sublette	367-4124
Powell	109 West 14th	754-2245
Rawlins	215 W. Buffalo #359	328-0612
Riverton	120 N. 6th East	856-6521
Rock Springs	2451 Foothill #103	302-5630
Sheridan	111 East Works	672-2404
Sundance	102 North 5th	283-2014
Thermopolis	403 Big Horn	864-2158
Torrington	1618 East M St.	532-2191
Wheatland	975 Gilchrist	322-3790
Worland	1700 Robertson	347-6181

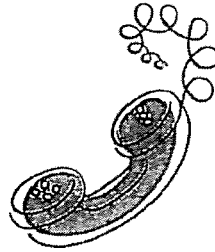
Eastern Shoshone Tribal Services
Fort Washakie 332-6591

Northern Arapaho Nation Social Services
Arapahoe 857-2436

Wyoming Public Service
Commission

Wyoming Telephone Assistance Programs

Discounted telephone rates
for those in financial need



Published by
**Wyoming Public Service
Commission**

2515 Warren Ave, Suite 300
Cheyenne, WY 82002
(307) 777-7427
Fax: (307) 777-5700
<http://psc.state.wy.us>

What is the Telephone Assistance Program?



The Telephone Assistance Program (TAP), also known as Lifeline, is a program to help provide eligible recipients a single residential telephone at their primary residence. The program offers a monthly discount on local telephone service. Tribal Lifeline support is also available for qualifying low-income individuals living on reservations as defined by the Bureau of Indian Affairs (BIA) regulations.

A related program, Link-Up America, provides a discount in installation fees of 50% up to a maximum of \$30.00 and allows eligible recipients to make no-interest payments on initial connection charges.

How is the Telephone Assistance Program Funded?

The Telephone Assistance Program is jointly funded through federal and state programs. The federal portion of the program is funded through the federal Universal Service Fund. The money for this fund comes directly from long-distance telephone companies, who may or may not pass the cost on to their customers. Local telephone companies, who may also pass part or all of this cost along to customers, pay for the state portion of the fund. These costs do not exceed more than a few cents per month for a typical customer.

Am I eligible for these discounted telephone rates?

It is estimated that more than 20,000 customers in Wyoming qualify for the Telephone Assistance Program. To qualify for Telephone Assistance or Link-Up America, you must be a local telephone customer in Wyoming and be eligible to receive benefits from one of the following programs:

- Food Stamps
- Supplemental Security Income (SSI)
- Low Income Home Energy Assistance Programs (LIHEAP)
- Medicaid
- Medical Assistance Programs
- Aid to Families with Dependent Children (AFDC)
- Personal Opportunities With Employment Responsibility (POWER)

What do I need to do to get the discounted rate?

Even if you are eligible for the program, you do not automatically receive the benefits of these programs. You must apply for these programs with your local telephone company. Applications may also be made through the Department of Family Services (DFS) field offices listed on the back of this brochure. DFS can work with your local provider to re-certify you each year for the program.

In Wyoming, you can also contact the following telephone companies directly:

- Qwest at 1-800-244-1111

- Sprint at 1-800-788-3500
- Western Wireless at a local retail sales outlet

Information on the Wyoming and Tribal programs is also available at the federal Universal Service Administrative Company (USAC) website at: <http://www.lifelinesupport.org/li/low-income/lifelinesupport/states/wy/wwwvy.asp>

What if I qualify but have been unable to get the discount?

If you are eligible but have difficulty obtaining a discounted local service rate or reduced telephone installation charges, you should first contact your local telephone provider.

If you still have problems, call the PSC's toll-free complaint line at 1-888-570-9905 for more information or assistance in filing a written complaint. You can also send a letter that includes the following:

- Your name and address
- Your daytime telephone number or number where you receive messages
- The name of your local telephone company
- A complete explanation of the nature of your dispute, problem or concern
- The names and telephone numbers of telephone company employees with whom you spoke to concerning these benefits and the date and time when you talked to them.
- A copy of your bill showing you are not receiving the discounted monthly local charges or reduced service installation charges.
- Any other information you think will be helpful in resolving your concern or complaint.

5/2089 WY 2026



INDEPENDENT ACCOUNTANT'S COMPILATION REPORT

To the Board of Directors
Chugwater Telephone Company
Chugwater, WY 82210

We have compiled the accompanying balance sheets of Chugwater Telephone Company (a Wyoming corporation) as of December 31, 2012 and 2011, and the related statements of income and retained earnings or margins for the years ended December 31, 2012 and 2011, and cash flows for the year ended December 31, 2012, included in the accompanying prescribed form. We have not audited or reviewed the financial statements included in the accompanying prescribed form and, accordingly, do not express an opinion or provide any assurance about whether the financial statements are in accordance with the form prescribed by the Federal Communications Commission (FCC).

Management is responsible for the preparation and fair presentation of the financial statements included in the form prescribed by the FCC and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statements.

The financial statements included in the accompanying prescribed form are presented in accordance with the requirements of the FCC, and are not intended to be a presentation in accordance with accounting principles generally accepted in the United States of America.

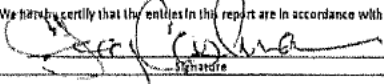
This report is intended solely for the information and use of the FCC, Universal Service Administrative Company and the Wyoming Public Service Commission and is not intended to be and should not be used by anyone other than these specified parties.

A handwritten signature in cursive script that reads 'Kimberly Annitta, CPA'.

Colorado Springs, CO
September 30, 2013

(3005a) Operating Report for Privately-Held Rate of Return Carriers Balance Sheet - Data Collection Form Page 1 of 3	FCC Form 481 OMB Control No. 3060-0586 OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	512285
<015> Study Area Name	Chugwater Telephone Company
<020> Program Year	2012
<030> Contact Name - Person USAC should contact regarding this data	Andy Schein, GWN Consulting, Inc.
<035> Contact Telephone Number - Number of person identified in data line <030>	719 594-5820
<039> Contact Email Address - Email Address of person identified in data line <030>	gschein@gwn.com
Filed as reviewed single company Filed as reviewed consolidated company Filed as subsidiary of reviewed consolidated company	Filed as audited single company Filed as audited consolidated company Filed as subsidiary of audited consolidated company

CERTIFICATION We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.  Date: 10-7-2013					
PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1 Cash and Equivalents			Accounts Payable		
2 Cash RUS Construction Fund			Notes Payable		
3 Affiliates			Advance Billings and Payments		
a Telecom, Accounts Receivable			Customer Deposits		
b Other Accounts Receivable			Current Mat. L/T Debt		
c Notes Receivable			Current Mat. L/T Debt-Rur. Dev		
4 Non-Affiliates			Current Mat. Capital Leases		
a Telecom, Accounts Receivable			Income Taxes Accrued		
b Other Accounts Receivable			Other Taxes Accrued		
c Notes Receivable			Other Current Liabilities		
5 Interest and Dividends Receivable			Total Current Liabilities (25 thru 34)		
6 Material-Regulated			LONG-TERM DEBT		
7 Material Nonregulated			Funded Debt-RUS Notes		
8 Prepayments			Funded Debt-RTB Notes		
9 Other Current Assets			Funded Debt-FRB Notes		
0 Total Current Assets (1 Thru 9)			Funded Debt-Other		
			Funded Debt-Rural Develop. Loan		
NONCURRENT ASSETS			Premium (Discount) on L/T Debt		
1 Investment in Affiliated Companies			Reacquired Debt		
a Rural Development			0 Obligations Under Capital Lease		
b Nonrural Development			Adv. From Affiliated Companies		
2 Other Investments			Other Long-Term Debt		
a Rural Development			Total Long-Term Debt (35 thru 45)		
b Nonrural Development			OTHER LIAB. & DEF. CREDITS		
3 Nonregulated Investments			Other Long-Term Liabilities		
4 Other Noncurrent Assets			Other Deferred Credits		
5 Deferred Charges			Other Jurisdictional Differences		
6 Jurisdictional Differences			Total Other Liabilities and Deferred Credits (47 thru 49)		
7 Total Noncurrent Assets (11 thru 16)			EQUITY		
			1 Cap. Stock Outstanding & Subscribed		
PLANT, PROPERTY, AND EQUIPMENT			2 Additional Paid-In-Capital		
4 Telecom, Plant-in-Service			3 Treasury Stock		
5 Property Held for Future Use			4 Membership and Cap. Certificates		
6 Plant Under Construction			5 Other Capital		
1 Plant Adj., Nonop. Plant & Goodwill			6 Patronage Capital Credits		
2 Less Accumulated Depreciation			7 Retained Earnings or Margins		
3 Net Plant (18 thru 21 less 22)			8 Total Equity (51 thru 57)		
4. TOTAL ASSETS (10+17+23)			9. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

See Accountant's Compilation Report

(3005b) Operating Report for Privately-Held Rate of Return Carriers Income Statement - Data Collection Form	FCC Form 481 OMB Control No. 3060-0916 OMB Control No. 3060-0819 July 2013
Page 2 of 3	

<010> Study Area Code	512289
<015> Study Area Name	Chugwater Telephone Company
<020> Program Year	2012
<030> Contact Name - Person USAC should contact regarding this data	Andy Schein, GVM Consulting, Inc.
<035> Contact Telephone Number - Number of person identified in data line <030>	719-594-5820
<039> Contact Email Address - Email Address of person identified in data line <030>	aschein@gvmw.com

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or margins (21+27+28+29+30)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins end-of-Period ((31+33+34)-(35+36+37+38))		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio ((14+20-10-11)/7)		
46. Operating Accrual Ratio ((14+20+26)/7)		
47. TIER ((31+26)/26)		
48. OSCR ((31+26+10+11)/44)		

See Accountant's Compilation Report

(3005c) Operating Report for Privately-Held Rate of Return Carriers
Cash Flow - Data Collection Form

Page 3 of 3

FCC Form 481
OMB Control No. 3060-0586
OMB Control No. 3060-0819
July 2013

<01> Study Area Code 512289
Chugwater Telephone Company

<01> Study Area Name 2012
Andy Schein, GVRW Consulting, Inc.

<030> Contact Name - Person USAC should contact regarding this data
719-594-5820
aschein@gvrw.com

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Email Address - Email Address of person identified in data line <030>

PART C. STATEMENTS OF CASH FLOWS	
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
CASH FLOWS FROM OPERATING ACTIVITIES	
2. Net Income	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities
3. Add: Depreciation	
4. Add: Amortization	
5. Other (Explain) - Deferred Income Taxes	Changes in Operating Assets and Liabilities
6. Decrease/(Increase) in Accounts Receivable	
7. Decrease/(Increase) in Materials and Inventory	
8. Decrease/(Increase) in Prepayments and Deferred Charges	
9. Decrease/(Increase) in Other Current Assets	
10. Increase/(Decrease) in Accounts Payable	
11. Increase/(Decrease) in Advance Billings & Payments	
12. Increase/(Decrease) in Other Current Liabilities	
13. Net Cash Provided/(Used) by Operations	CASH FLOWS FROM FINANCING ACTIVITIES
14. Decrease/(Increase) in Notes Receivable	
15. Increase/(Decrease) in Notes Payable	
16. Increase/(Decrease) in Customer Deposits	
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20. Less: Payment of Dividends	
21. Less: Patronage Capital Credits Retired	
22. Other (Explain)	
23. Net Cash Provided/(Used) by Financing Activities	CASH FLOWS FROM INVESTING ACTIVITIES
24. Net Capital Expenditures (Property, Plant & Equipment)	
25. Other Long-Term Investments	
26. Other Noncurrent Assets & Jurisdictional Differences	
27. Other (Explain) - Salvage, net of cost of removing plant	
28. Net Cash Provided/(Used) by Investing Activities	
29. Net Increase/(Decrease) in Cash	
30. Ending Cash	See Accountant's Compilation Report



To the Board of Directors
Chugwater Telephone Company
Chugwater, Wyoming

We have audited the financial statements of Chugwater Telephone Company, as of and for the year ended December 31, 2012, and have issued our report thereon dated June 19, 2013.

Professional standards require the auditor to communicate certain matters to those charged with governance. The following comments regarding our responsibilities and results of our audit of the financial statements of Chugwater Telephone Company for the year ended December 31, 2012, will assist you in overseeing the financial reporting and disclosure process for which management is responsible.

Our Responsibility under Generally Accepted Auditing Standards

Our responsibility as described by professional standards and stated in our engagement letter, is to express an opinion about whether the financial statements prepared by management with your oversight are fairly presented, in all material respects, in conformity with accounting principles generally accepted in the United States of America. Our audit of the financial statements does not relieve you or management of your responsibilities. We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable, but not absolute, assurance that the financial statements are free of material misstatement and are fairly presented in accordance with accounting principles generally accepted in the United States of America. Because an audit is designed to provide reasonable, but not absolute, assurance and because we did not perform a detailed examination of all transactions, there is a risk that material errors, fraud or other illegal acts may exist and not be detected by us.

As part of our audit, we considered the internal control of Chugwater Telephone Company. Such considerations were solely for the purpose of determining our audit procedures and not to provide any assurance concerning such internal control. We are responsible for communicating significant matters related to the audit that are, in our professional judgment, relevant to your responsibilities in overseeing the financial reporting process. However, we are not required to design procedures specifically to identify such matters. We are also responsible for communicating matters required by law, regulation, agreement or other requirements applicable to the engagement to you.

Planned Scope and Timing of the Audit

We performed the audit according to the planned scope and timing previously communicated to you in our engagement letter.

Significant Audit Findings

Qualitative Aspects of Accounting Practices

Management is responsible for the selection and use of appropriate accounting policies.

To the Board of Directors
Chugwater Telephone Company
Page 2

Qualitative Aspects of Accounting Practices (Continued)

The significant accounting policies of the Company are described in footnotes to the financial statements. No new accounting policies were adopted and the application of existing policies was not changed during the year ended December 31, 2012.

Accounting estimates are an integral part of the financial statements prepared by management and are based on management's knowledge and experience about past and current events and assumptions about future events. Certain accounting estimates are particularly sensitive because of their significance to the financial statements and because of the possibility that future events affecting them may differ significantly from those expected.

The only sensitive accounting estimates included in the financial statements for the year ended December 31, 2012, relate to the estimates for depreciation. As part of our audit, we compared the Company's depreciation rates to average rates used within the telecommunications industry. We have also discussed with management the Company's long-range plant replacement plans and have determined the current depreciation rates to be consistent with those plans.

Difficulties Encountered in Performing the Audit

We encountered no significant difficulties in dealing with management in performing and completing our audit.

Corrected and Uncorrected Misstatements

Professional standards require us to accumulate all known and likely misstatements identified during the audit, other than those that are trivial, and communicate them to the appropriate level of management. Management has determined that their effects are immaterial, both individually and in the aggregate, to the financial statements taken as a whole.

Our management letter and our report on internal control both dated June 19, 2013, comment on other findings and recommendations.

Disagreements with Management

For purposes of this letter, professional standards define a disagreement with management as a financial accounting, reporting or auditing matter, whether or not resolved to our satisfaction, that could be significant to the financial statements or the auditors' report. We are pleased to report that no such disagreements arose during the course of our audit that individually or in the aggregate were of such significance that reference to the subject matter would have been made in our reports.

Management Representations

We have requested certain representations from management that are included in the management representation letter dated June 19, 2013.

Management Consultations with Other Independent Accountants

In some cases, management may decide to consult with other accountants about auditing and accounting matters, similar to obtaining a "second opinion" on certain situations. If a consultation involves application of an accounting principle to the Company's financial statements or a determination of the type of auditor's opinion that may be expressed on those statements, our professional standards require the consulting accountant to check with us to determine that the consultant has all the relevant facts. To our knowledge, there were no such consultations with other accountants.

To the Board of Directors
Chugwater Telephone Company
Page 3

Other Audit Findings or Issues

We generally discuss a variety of matters, including the application of accounting principles and auditing standards, with management each year prior to retention as the Company's auditor. However, these communications occurred in the normal course of our professional relationship and to our knowledge our responses were not a condition to our retention.

This report is intended solely for the information and use of the FCC, Universal Service Administrative Company and the Wyoming Public Service Commission and is not intended to be and should not be used by anyone other than these specified parties.

Handwritten signature of Kimberly Clum in cursive script.

Colorado Springs, Colorado
June 19, 2013